

Tips for Riding

Carts/Groceries

Only folding carts are allowed on Covina Transit. They must be no larger than 1.5' width by 1' depth by 3' height when unfolded. Wheelchairs, walkers, and oxygen tanks take priority over shopping carts. Carts that do not fold will not be transported. There is a three bag limit for groceries.

Service Type

Covina Transit is a shared-ride, curb-to-curb service. You will ride with other passengers and may not travel directly to your destination. The vehicle may arrive within a 20-minute window from five minutes before to 15 minutes after your scheduled time.

Be Courteous!

Remember that you are not the only one in need of this service! Please be respectful of other passengers by always being on time for your pick-ups and making sure to cancel your rides so that others may be able to schedule one.

Reminders & Additional Information

- Please watch your step when entering the vehicle.
- All passengers must be properly secured to ride.
- Be ready and at the curb at your scheduled appointment time to make sure that you get picked up.
- All passengers must be registered riders or registered personal care assistants with a Covina Transit ID.
- You must have a scheduled reservation to ride.
- You may not change the ride destination after pick-up or request that the driver wait for you while you complete an errand.
- Please remember to schedule a return ride if needed.

If you are a resident of unincorporated Los Angeles County with a Covina mailing address, please contact LA County Dial-a-Ride at 800.439.0439.

If you need transportation beyond the Covina Transit service area, please contact Access Services at 800.827.0829.



*In service to the City of
Covina's senior and disabled
community since 1984*

877.858.5556

Who is Eligible?

City of Covina residents who are at least 60 years of age, or disabled city residents who are unable to use public transit.

How To Sign Up?

Two enrollment locations are available:

1 Covina City Hall
125 E. College Street
Monday - Thursday 8-5

2 The Covina Joslyn Center
815 N. Barranca Avenue
Tuesdays 9-Noon

You will be required to present a valid picture ID and proof of City of Covina residency. Call 626.384.5520 for more information. Please note that disabled persons under 60 years of age must complete a questionnaire and have it certified by their medical provider prior to program enrollment or present a valid Access Services card to sign up.

Rider ID Card

Riders must show their valid Covina Transit ID card to the driver at the time of boarding. If you lose your ID card, please call 626.384.5520 immediately to receive a replacement ID to continue riding.

When To Call?

Calling For A Ride

In order to request a ride, please call 877.858.5556 during service hours. Provide your name, pick-up address, and your destination address.

Next Day Service

Next day service is our primary service and it is recommended that you make a reservation at least one day before you need a ride. You may request a ride up to one week in advance. Please take note that Covina Transit serves a large number of patrons and that service may not always be available for the exact time needed due to high ridership.

Same Day Service

Same day service is limited to available space and you may not be able to book a same day ride at a time that is convenient for your schedule.

Hours Of Service

Monday - Friday 7:00am to 6:00pm
[last call for next day appointments is 5:30pm]

Saturday & Sunday 8:00am to 3:00pm
[last call for next day appointments is 2:30pm]

Service is not available on holidays.

Fare Information

Fare within the City of Covina:
25 cents one-way

Fare to and from City Hall
and Joslyn Center:
Free

Fare to medical facilities up to three
miles outside of the service area:
\$2.00 one-way

Fare to Kaiser Baldwin Park and
City of Hope:
\$4.00 one-way

The fare must be paid at the time
you board the vehicle with the exact
cash fare. Drivers may not accept
tips - please do not offer.



Service Area

Curb-to-curb service is provided to and from anywhere within the City of Covina. Trips up to three miles beyond the City of Covina boundary are available for medical appointments only.

MORE QUESTIONS?

This brochure is intended to provide basic information for the Covina Transit service. For more information, please refer to the Covina Transit Rider's Guide or call 626.384.5520.