

Mission Statement

The Water Utility Division is committed to planning, protecting, operating, and maintaining the potable water system of the city in a manner that ensures the cost-effective delivery of adequate, high-quality water resources to its customers.

Water News

METROPOLITAN WATER DISTRICT PRESS RELEASE REGARDING GOVERNOR BROWN'S STATEWIDE DROUGHT DECLARATION.

The Metropolitan Water District (MWD) is the supplemental water provider for the City of Covina and they have issued a press release regarding the Governor's statewide drought declaration that is available by clicking [HERE](#).

Although the City of Covina is not currently affected by the shortage of water in Northern California, MWD encourages additional conservation to avoid a shortage.

Water Conservation Ordinance

PLEASE BE ADVISED that the Public Works Director has declared a **Level One (I) Water Supply Shortage** effective May 20, 2013. This is due to a reduced supply of water from our primary water source, as well as ongoing drought conditions. We need your help conserving to ensure that all of our customers have the water that they need, when they need it, especially in an emergency.

Ongoing water conservation requirements that are already in place, include:

No automated irrigation between 9:00 a.m. and 5:00 p.m.; No excessive water flow or runoff; No washing down hard or paved surfaces; and Limiting unattended irrigation to 15 minutes per station per day.

The Level One Shortage requires additional conservation measures. Now, the following restrictions will also apply:

Irrigation is limited to **Monday, Wednesday and Saturday only** (does not include hose with shut-off nozzle or buckets); and leaks must be repaired within 72 hours of notice from the City.

Violations are subject to fine, penalty assessment or possible criminal prosecution.

Covina is committed to conservation, regardless of drought conditions.

Click [here to view the restrictions in the Covina Water Conservation Ordinance](#) in its entirety.

Thank you for conserving.

[Managing your water account online is now easier than ever! Click here for information.](#)

The toll-free telephone number for water billing questions is 855-354-7579.

[Get to know your new Auto-Read Meter and its features!](#)

Requests to Start/Stop Water Service and Billing

Please contact (855) 354-7579 for all Covina water service and billing questions.

[Click here for a City of Covina Water Service application](#) .

Payments can be dropped off at the Covina City Yard, 534 N Barrance Blvd, Covina, CA 91723.

Other Water Purveyors Servicing Covina

Not all Covina residents and businesses receive water service from the City of Covina. There are numerous other water purveyors:

City of Azusa (626) 812-5225
Golden State Water (800) 999-4033
Suburban Water Company (626) 543-2500
Valencia Heights Water Company (626) 332-8935

[Click here for a list of water purveyors in your area.](#)

Covina Water Services at City Yard

534 N. Barranca Avenue Covina, CA 91723
Tel (626) 384-5230 FAX (626) 384-5227

Hours: Monday through Thursday from 6 am - 6 pm. Closed Fridays.

For non-emergency service after business hours, please leave a message at (626) 384-5230. We will respond to you the next business day.

Emergencies

For emergency service after close of business, please call the Covina Police Department at

(626) 384-5595. The Dispatcher will contact our on-call staff to assist you.

Water Division Services

[Water Conservation](#)

[Billing & Service](#)

[Rates & Regulations](#)

[Water Quality](#)

City of Covina Fee Schedule

To find the most recent fee schedule for the City of Covina, [click here](#) .